



Learn how
you can earn
free CE hours!
See pg. 3

EVV is underway!

Check out these resources

[MHS Health Wisconsin
EVV Quick Reference Guide](#)

[EVV Reference Page
\(Wisconsin DHS\)](#)

Managing Chronic Disease Beyond the Exam Room

MHS Health Wisconsin shares your goal of improving the control of blood pressure and diabetes for your patients. You are already aware of the value in monitoring your patients' blood pressure and A1C to ensure the best health outcomes, but how you document that data can impact your workflow and bottom line.

MHS Health is committed to monitoring our members for any gaps in care and seeking ways to support our providers in their dedication to do the same. MHS Health strives to make it easy for providers to work smarter, not harder. Therefore, we can identify patients who are still in need of services to address these care gaps, such as diabetes and hypertension.

As you know, the American Diabetes Association recommends that an A1C testing be done twice a year, but did you know that MHS Health is committed to working behind the scenes to make sure all qualified patients have this test completed at least annually?

Another focus is shining a spotlight on hypertension control and improving refill adherence. We outreach to your patients/

our members with hypertension to verify they had recent blood pressure readings and keeping necessary follow-up appointments. We monitor pharmacy claims and outpatient records for medication adherence and identify any potential medication gaps. This process includes confirming if medication lists were reconciled and updated in the outpatient records.

Social and environmental factors also affect the prevention and treatment of diabetes and hypertension. Wellness visits provide the ideal opportunity to talk with your patients and identify their social or environmental stressors and educate patients on how these factors can influence their overall wellbeing. Wellness visits give primary care physicians the ability to tailor treatment for their patients by assessing these common social and environmental stressors:

- Food insecurity, housing stability, and financial barriers
- Referrals to local community resources
- Resources for health coaches or community health workers

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You can support the importance of A1C testing and blood pressure documentation by:

- Encouraging your diabetic members to complete their A1C testing
- Clearly documenting the A1C test date and value in the patient's medical record along with the blood pressure result at each visit.
- Encouraging your coding/billing office to include A1C Category II CPT codes in claim submissions.

Value Set Name	CAT II CPT Codes
Diastolic blood pressure	3078F, 3079F, 3080F
HBA1C test result or finding	3044F, 3046F, 3051F, 3052F
Systolic blood pressure	3074F, 3075F, 3077F

The above strategies may help minimize chart requests made to your office. The use of the above codes will allow us to verify an A1C/blood pressure was completed so we can move our focus to those patients who do not complete the necessary testing.

You can find proper coding assistance in the [provider quick reference guide](#).

news you can use

July 2023 Updates to Prior Authorization List for Medicare

Wellcare By Allwell requires prior authorization (PA) as a condition of payment for many services. Information regarding such PA requirements are applicable to all Medicare products offered by Wellcare By Allwell.

- ▶ View the [7/1/23 Medicare Prior Authorization changes](#).
- ▶ For a code listing, use our [Pre-Auth Check Tool](#).

Helpful Coding and Billing Information

All attempts are made to provide the most current information on the Pre-Auth Check Tool; however, this does NOT guarantee payment. Payment of claims is dependent on eligibility, covered benefits, provider contracts, correct coding, and billing practices.

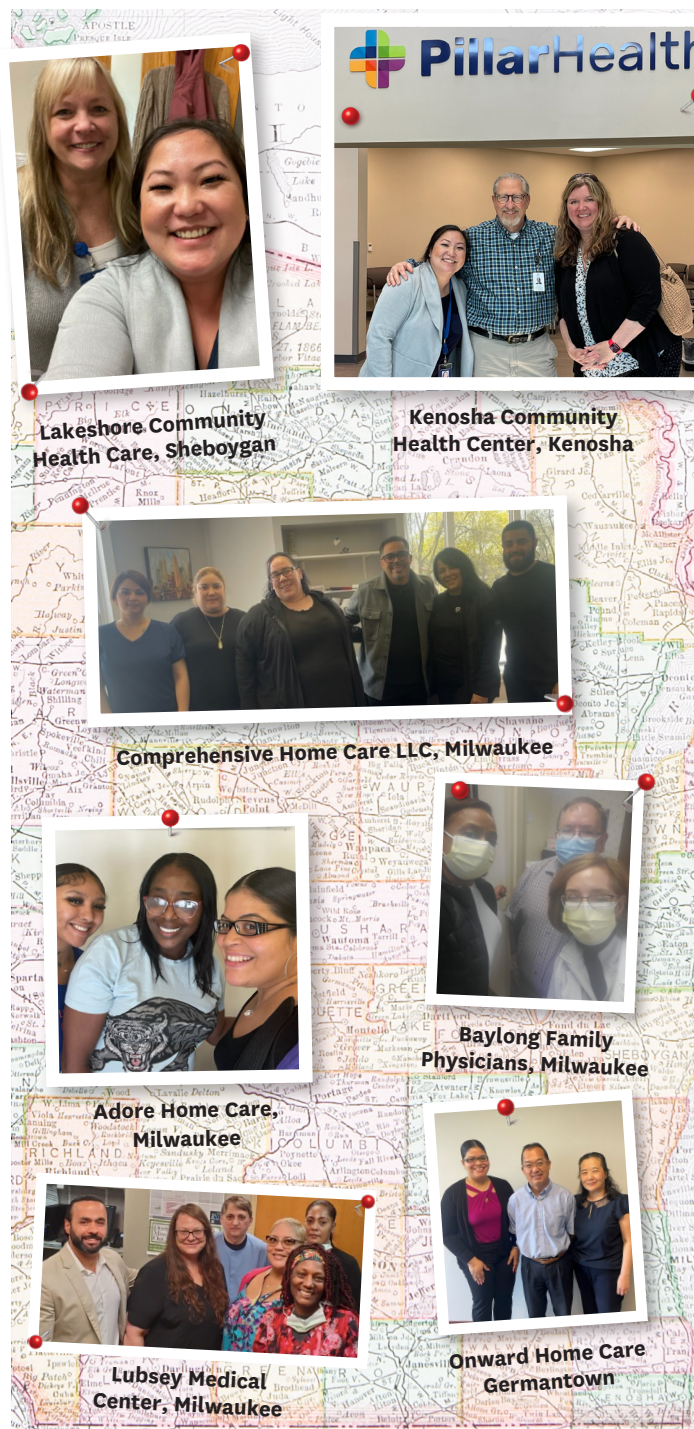
Details for correct Medicaid coding and billing practices:

- ▶ [Wisconsin DHS Max Fee Schedule](#)
- ▶ [MHS Health Medicaid Provider Manual](#)

If you are uncertain if prior authorization is needed, it is always helpful to ask. [Learn more about prior authorizations](#).

MHS Health's Provider Relations Team is On the Road Again

Our Provider Relations Reps have been back out visiting providers this month with a focus on expressing words of appreciation. The team has traveled the state making introductions, sharing resources, and having productive conversations. We value all our providers and continue to look for opportunities to strengthen relationships. Reach out to your rep if you would like to learn more.



Provider Services: 1-800-222-9831

Behavioral Health Provider Services: 1-800-589-3186

Prior Authorization Requests Fax: 1-866-467-1316

Member Customer Service: 1-888-713-6180

24-hour Nurse Advice Line: 1-800-280-2348

Mailing Address:

MHS Health Wisconsin
Attn: Provider Relations
801 S. 60th Street, Suite 200
West Allis, WI 53214

Medical Claims Address:

MHS Health Wisconsin
Attn: Claims Dept
PO Box 3001
Farmington, MO 63640

BH Claims Address:

MHS Health Wisconsin
Attn: BH Claims Dept
PO Box 6123
Farmington, MO 63640

SUICIDE RISK

Join us for a free continuing education opportunity.



Suicide Risk: A Clinical Perspective

Presented by Dr. Donald McNally, DO

Developed by Centene Learning and Development

Tuesday, June 20, 2023

9:00 - 11:00 a.m. CDT

Cost: Free

Duration: 2.0 hrs.

CE Value: 1.5 CE hrs.

Format: Live Webinar

Registration is required online at

<https://attendee.gototraining.com/r/1385834782419941634>

Course Description:

Participants will learn to identify warning signs and risks of suicide. They also learn about protective factors, which ensure vulnerable people are supported and connected with others during difficult times, thus making suicidal behaviors less likely. There will be focus on the importance of integrated care and support for primary care including resources.

Course Objectives:

- Identify risk and protective factors related to suicide attempts and suicidal behavior
- Understand the difference between risk factors and warning signs
- List three ways to increase integrated and continuous care to help in suicide prevention
- Identify resources on suicide risk and prevention
- Member Experience: What are the trends
- How you can help improve member experience

This is a live event. Attendees must login to GoToTraining 15 min. prior to start & connect audio via their device or call the conference number. Attendee must be in the room individually & be able to access audio, complete the pre/post-test, & attend entire training to receive credit. Pre-tests are only available at the start of training.

CE's Approvals for Training:

** National Board of Certified Counselors (NBCC): ACEP # 6673.*

Centene has been approved by NBCC as an Approved Continuing Education Provider, ACEP No. 6673. Programs that do not qualify for NBCC credit are clearly identified.

Centene is solely responsible for all aspects of the programs.

Application for CME credit has been filed with the American Academy of Family Physicians. Determination of credit is pending.

Due to changing rules of license boards it is always the responsibility of the attendee to verify with their boards if they accept the continuing education being offered.

For more information please visit

<https://www.envolveu.com/continuing-education.html>

ADA Accommodations: Please contact the trainer at least two weeks in advance of the training date to arrange for accommodations.

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