



10700 W. Research Dr., Suite 300, Milwaukee, WI 53226 • 1-877-935-8024 • Fax 1-877-687-1183

Action Required Regarding 2016 CMS Mandatory Trainings

Dear Provider:

The Centers for Medicare and Medicaid Services (CMS) require that Medicare Advantage Organizations inform network providers and practitioners about the requirements to complete annual training. **If you are receiving this letter, it means you have been identified as a network provider with our Medicare Advantage Organization and are required to take this training.** In 2016, the required trainings are:

Model of Care (MOC)
General Compliance (Compliance)
Fraud, Waste and Abuse (FWA) *

For General Compliance and Fraud, Waste and Abuse*, effective **January 1, 2016**, First-Tier, Downstream, and Related Entities (FDR), as well as delegated entities, will be required to complete training via the Medicare Learning Network (MLN) website. The trainings must be completed by each individual provider/practitioner within the group rather than one person representing the group collectively. The updated regulation requires all applicable entities (providers, practitioners, administrators) to complete the training within 90 days of contracting or becoming a delegated entity and annually thereafter. Once training is complete, each applicable entity will need to complete the certificate(s) of completion or attestation through the CMS MLN and provide a copy to the health plan.

**Note: FDRs deemed to have met the FWA training and education certification requirements through enrollment into Parts A or B of the Medicare program or through accreditation as a supplier of DMEPOS are exempt from the FWA training requirement only (General Compliance training remains a requirement).*

To complete Compliance and FWA training (if applicable) and access your certificate of completion:

- Visit the CMS MLN site:
 - To access training, use the following link and refer to the “Downloads” section of the webpage:

<https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/ProviderCompliance.html>

(See: [Medicare Parts C and D Fraud, Waste, and Abuse Training and Medicare Parts C and D General Compliance Training](#))

- Please provide MHS Health Wisconsin Advantage a copy of each certificate of completion:

To report Fraud, Waste and Abuse, please call our hotline at (866) 685-8664.



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Email to: MOCAttestationLetter@CENTENE.COM
 Fax to: Network Development/Contracting 1-800-789-3843
 Mail to: 10700 W Research Drive #300
 Milwaukee, WI 53226
 ATTN: Network Development/Contracting

For Model of Care (MOC), the health plan’s training should be accessed at http://www.mhswi.com/files/2008/11/2016_MOC-Training_MHS.pdf. Once the training is complete, please fill out the attestation form that can be accessed at the end of the presentation. Attestation forms can be submitted by completing the form online or by fax, mail/email using the contact information provided above. Please note that when you complete the MOC attestation, include all of tax identification numbers (TINs) that you are representing.

2016 – Summary of Training Requirements:

Training	Training Location	Signed Attestation(s) From	Attestation Method
Model of Care	Health plan’s website	Representative may attest for group or organization (TIN level)	submit through portal or fax, mail, email to health plan
General Compliance	CMS MLN	each applicable provider, practitioner, administrator (entities classified as FDR)	send copy of CMS certificate of completion to health plan
Fraud, Waste & Abuse	CMS MLN	each applicable provider, practitioner, administrator (entities classified as a FDR provided they are not exempt - see *Note above)	send copy of CMS certificate of completion to health plan

MHS Health Wisconsin Advantage is committed to working with you to fulfill these CMS requirements. If you need additional information, please feel free to contact Provider Services at (800) 222-9831.

Thank you for your participation; we look forward to being your partner in care to Medicare beneficiaries.

Sincerely,

MHS Health Wisconsin Advantage

To report Fraud, Waste and Abuse, please call our hotline at (866) 685-8664.