

MHS Health Wisconsin Claims denying for Billing Provider

BP

DENY: STATE ENCOUNTER REJECTION DUE TO A BILLING PROVIDER ERROR

Claims denying with a “BP” denial code are due to billing provider billed not matching what is on the state file, and either has or will cause a rejection at the state encounter level.

How to address Billing Provider (BP) Denials

- 1) Look at the claim details and/or image in the billing provider box (33 on a 1500 form, 56 & 81CC on a UB-04/1450 form)
- 2) If submitted on paper, confirm that there is no handwriting, and that all information landed within the box completely.
- 3) Identify the NPI and Taxonomy combination as submitted
- 4) Contact Forward Health (FH) to confirm:
 - a. the billing taxonomy billed is certified under the NPI billed
 - b. the taxonomy and NPI combination on file with FH match what you entered on the claim
 - c. the dates allowed for each match the date of service on your claim
 - d. the address listed in Forward Health matches the address on the claim. It will need to match all the way down to the detail of the zip+4

*If any of the above steps lead you to an inconsistency, you should take one of two steps, depending on which source (claim or FH) is incorrect:

- 1) Contact Forward Health to get their information corrected. Once it is showing correctly on FH, submit a reconsideration with MHS Health ***OR***
- 2) Correct or resubmit the claim to MHS Health Wisconsin, and be sure to correct the way you submit all future claims

*If all of the above steps confirm that you submitted details on the claim exactly as what is on file with FH, submit a request for reconsideration within our secure provider portal, or reach out to your provider rep for further assistance.

Images showing examples are on the next page.

33. BILLING PROVIDER INFO & PH # ()

PROVIDER NAME
 123 ADDRESS ST
 CITY, USA 12345-1234

1500 form

a. NPI# b. TAXONOMY

APPROVED OMB-0938-1197 FORM 1500 (02-12)

56 NPI	Billing NPI should be here
57	
OTHER	
PRV ID	

UB-04/1450 form

81CC			
a		Taxonomy for box 56 NPI should be here	
b		Taxonomy for box 76 NPI should be here	
c			
d			

0007

U.S. ID# For Use at Uniforms

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If you do not have this view in the ForwardHealth portal, you can call them for that information and/or request access to the IC Functionality screen.

The screenshot shows a web form for provider information. The form is titled "Wisconsin Department of Health Services" and includes various fields for provider details. Red circles highlight the following fields: "Provider IDs", "NPI", "Taxonomies", "Address", "City", "State/Zip", "Contract", and "Reval Date". A large orange "EXAMPLE" watermark is overlaid on the form. A red box with an arrow points to the "Contract" field, containing the text "Contract must be active".

Base ID	Organization	For Profit
Restriction No	Provider Type	33 - Physician Group
Gender Organization	Licenses	
Ownership No	Specialties	Pathology 10/30/2015-12/31/2299
Service Location	Taxonomies	2 - Pathology - Anatomic Pathology 10/30/2015-12/31/2299
Address Type	Tax ID	3 10/30/2015-12/31/2299
Address 6 AVE	Contract	MA Cert 10/30/2015-12/31/2299
City WILD ROSE	Medicare	
County Waushara	Certification	
State/Zip WI 12345-1234	Patients	
Phone 920-	Managed Care	No
Fax	Reval Date	10/30/2021
	On Payment Hold	No

Check NPI and taxonomy combinations and dates, address information, and contract certification.