



**MEETING
THE NEEDS OF
OUR YOUNGEST MEMBERS**

Take a peek at our new web page dedicated to the health and wellness needs of babies, children, and adolescents.

Check it out!

DIABETES AND BEHAVIORAL HEALTH

Taking care of the whole person

A lack of appropriate care for people with diabetes and diagnosed schizophrenia, schizoaffective or bipolar disorder, who also use antipsychotic medications, can lead to worsening health and even death. Screening and monitoring of physical health needs is an important way to improve overall health, quality of life, and economic outcomes.

A LOOK AT THE MEASURES

Diabetes Screening for People with Schizophrenia or Bipolar Disorder who are using Antipsychotic Medications (SSD):

The percentage of members ages 18–64 with schizophrenia, schizoaffective disorder, or bipolar disorder, who were dispensed an antipsychotic medication and had a diabetes screening test (HbA1c or glucose test) during the measurement year.

Diabetes Monitoring for People with Diabetes and Schizophrenia (SMD):

The percentage of members ages 18–64 with schizophrenia or schizoaffective disorder and diabetes who had both LDL-C and HbA1c tests during the measurement year.

HOW YOU CAN HELP

- Complete a full exam before diagnosing and prescribing

- Discuss weight management options; encourage physical activity, improved sleep, and healthy eating
- Emphasize importance of annual well-checks and labs
- Consider use of standing orders to get lab tests
- Maintain appointment availability; schedule follow-up appointments before the patient leaves the office
- Follow up with lapsed patients; develop tracking method for upcoming or past due lab work and assessments
- Encourage patients to sign the appropriate release of info forms; coordinate care with all their health providers
- Collaborate with the health plan; address barriers; refer to community-based and case management services

MEETING THE MEASURES

- **SSD Goal:** Reduce the risk of diabetes when prescribed antipsychotic medications. Patients should receive an annual assessment and screenings for Blood Glucose or HbA1c
- **SMD Goal:** Patients with diabetes to receive an annual assessment and screenings for HbA1c and LDL-C

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Meet the TEAM!



NAME: Jodi Vargas

TITLE: Lead Contracts Coordinator

BACKGROUND: I started at MHS Health in 2015 and was Manager of the Program Coordination Unit and Compliance. Previously, I served as a supervisor at United Healthcare Optum Health.

PERSONAL INFO: During my spare time I work with a German Shepherd rescue transporting dogs to their foster families, reviewing adoption applications, and fostering. I have four dogs and two cats.

HOMETOWN: Wauwatosa, WI

CONTACT: (414) 573-9025; jodi.l.vargas@mhswi.com or WI_Contracting@mhswi.com

PROVIDER RELATIONSHIP GOAL:

My goal is to be “that person” at the health plan who is always responsive to your questions or concerns. If I don’t have the answer, I will do my best to track down the information for you!

HEALTH EQUITY

Understanding Today
Changing Tomorrow



Back by popular demand! Join us for a webinar about health inequities, implicit bias, and how your role as a healthcare professional can reduce disparities. *First-time attendees who complete the webinar will receive a \$25 Amazon gift card.*

Tuesday, February 28 | 11-11:45 a.m. CST

► [Click here to register](#) (Registration is required)

PRO TIP

Provider Portal Redesign

What: The MHS Health Wisconsin Provider Portal deployed a redesign on Jan 30, 2023.

Why: This update enhances and improves the look and feel of the Claims portion of our secure provider portal. The new Claims Dashboard provides user-friendly, intuitive access to all claim-related information.

Help: We offered six drop-in sessions over the past two weeks for training and Q&A. If you missed them, a great new resource can be found at the bottom of the claims landing page.

Resources

- [Instruction Manual \(PDF\)](#)
- [CMS-1500 Claim Form \(PDF\)](#)
- [CMS UB-04 Claim Form \(PDF\)](#)
- [EDI Guide \(PDF\)](#)

You can also reach out to your rep for more assistance. Contact your Provider Relations representative or email WI_Provider_Relations@mhswi.com

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- Document tests dates and lab results in the medical record
- Code the correct diagnosis and tests on every claim

Test	CPT Codes
HbA1c	83036, 83037 CAT-II: 3044F, 3046F, 3051F, 3052F
Blood Glucose	80047, 80048, 80050, 80053, 80069, 82947, 82950, 82951
LDL-C	80061, 83700, 83701, 83704, 83721 CAT-II: 3048F, 3049F, 3050F



YOUR FEEDBACK NEEDED Interpretation Services

MHS Health is seeking information from providers/clinics regarding use and coordination of interpretation services.

Please take 2-3 minutes to help us learn more. Your feedback will help us ensure we are providing you and our members with appropriate interpretation services.

COMPLETE THE SURVEY



Provider Services: 1-800-222-9831

Behavioral Health Provider Services: 1-800-589-3186

Prior Authorization Requests Fax: 1-866-467-1316

Member Customer Service: 1-888-713-6180

24-hour Nurse Advice Line: 1-800-280-2348

Mailing Address:

MHS Health Wisconsin
Attn: Provider Relations
801 S. 60th Street, Suite 200
West Allis, WI 53214

Medical Claims Address:

MHS Health Wisconsin
Attn: Claims Dept
PO Box 3001
Farmington, MO 63640

BH Claims Address:

MHS Health Wisconsin
Attn: BH Claims Dept
PO Box 6123
Farmington, MO 63640