

Claims Denying for Billing Provider

BP

DENY: STATE ENCOUNTER REJECTION DUE TO A BILLING PROVIDER ERROR

Claims denying with a “BP” denial code are because the billing provider billed does not match what is on the state file. This contradiction either has or will cause a rejection at the state encounter level.

How to address Billing Provider (BP) Denials

- 1) Look at the claim details and/or image in the billing provider box (33 on a 1500 form, 56 & 81CC on a UB-04/1450 form)
- 2) If submitted on paper, confirm that there is no handwriting, and that all information landed within the box completely.
- 3) Identify the NPI and Taxonomy combination as submitted
- 4) Go to ForwardHealth (FH) website and look up the NPI
- 5) Ensure the billing taxonomy billed is certified under the NPI billed per the FH portal
- 6) If the taxonomy and NPI combination in FH match what you entered on the claim, confirm the dates allowed for each match the date of service on your claim
- 7) If everything above matches what you entered on your claim, review the address listed in Forward Health against the claim. It will need to match all the way down to the detail of the zip+4

If any of the above steps lead you to an inconsistency, take one of the two steps below, depending on which source (claim or FH) is incorrect:

- 1) Contact ForwardHealth to get their information corrected. Once it is showing correctly on FH, submit a reconsideration with MHS Health, **OR**
- 2) Correct or resubmit the claim to MHS Health Wisconsin, and be sure to correct the way you submit all future claims.

If all of the above steps confirm that you submitted details on the claim exactly as shown in FH, submit a request for reconsideration within our secure provider portal or reach out to your provider rep for further assistance.

Refer to the example images on the next page.

33. BILLING PROVIDER INFO & PH# ()

PROVIDER NAME
 123 ADDRESS ST
 CITY, USA 12345-1234

1500 form

a. NPI# a. TAXONOMY

APPROVED OMB-0938-1197 FORM 1500 (02-12)

56 NPI	Billing NPI should be here
57	
OTHER	
PRV ID	

UB-04/1450 form

81CC	Taxonomy for box 56 NPI should be here
a	
b	Taxonomy for box 76 NPI should be here
c	
d	

-0997

U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES
 The Office of Uniforms

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Base ID	Organization For Profit
Restriction No	Provider Type 33 - Physician Group
Gender Organization	Licenses
Ownership No	Specialties Pathology 10/30/2015-12/31/2299
Service Location	Taxonomies 2 - Pathology - Anatomic Pathol 10/30/2015-12/31/2299
Address Type	Tax ID 3 10/30/2015-12/31/2299
City WILD ROSE	Contract MA Cert Only 10/30/2015-12/31/2299
County Waushara	Medicare Certification
State/Zip WI 12345-1234	Patients
Phone 920	Managed Care No
Fax	Reval Date 10/30/2021
	On Payment Hold No

EXAMPLE

Contract must be active

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Wisconsin Department of Health Services

Check NPI and taxonomy combinations and dates, address information, and contract certification.