

Claims Denying for Attending Provider

aP

DENY: ATTENDING PROVIDER RECORD CANNOT MATCH TO STATE FILE

Claims denying with an “aP” denial code are because the attending provider billed does not match what is on the state file. This contradiction either has or will cause a rejection at the state encounter level.

How to address Attending Provider (aP) Denials

- 1) Look at the claim details and/or image in the attending provider (box 76) and attending provider box (81CC) on a UB-04 CMS-1450 form
- 2) Confirm the boxes have the necessary information
 - Box 76 needs the Attending Provider NPI, with corresponding taxonomy in box 81CCb.
- 3) If submitted on paper, confirm that there is no handwriting, and that all information landed within the box completely
- 4) Go to ForwardHealth (FH) website and look up the NPI(s) from box 76
- 5) Ensure each NPI is allowed to use the corresponding taxonomy(s) you listed on the claim in 81CC
- 6) If the taxonomy and NPI combination in FH match what you entered on the claim, confirm the dates allowed for each match the date of service on your claim

If any of the above steps lead you to an inconsistency, take one of the two steps below, depending on which source (claim or FH) is incorrect:

- 1) Contact ForwardHealth to get their information corrected, **OR**
- 2) Correct or resubmit the claim to MHS Health Wisconsin, and be sure to correct the way you submit all future claims.

If all of the above steps confirm that you submitted details on the claim exactly as shown in FH, submit a request for reconsideration within our secure Provider Portal or reach out to your provider rep for further assistance.

Refer to the example images on the next page.

56 NPI	Billing NPI should be here
57	
OTHER	
PRV ID	

75 ATTENDING	NPI	Attending NPI should be here	QUAL
LAST		FIRST	
77 OPERATING			QUAL

81CC		
a		
b	Taxonomy for box 76 NPI should be here	
c		
d		

-0997

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Base ID	Organization	For Profit
Restriction No	Provider Type	33 - Physician Group
Gender Organization	Licenses	
Ownership No	Specialties	Pathology 10/30/2015-12/31/2299
Service Location	Provider IDs	1 NPI 10/30/2015-12/31/2299
Address Type	Taxonomies	2 X - Pathology - Anatomic Patho 10/30/2015-12/31/2299
Address 60 AVE	Tax ID	3 10/30/2015-12/31/2299
City WILD ROSE	Contract	MA Cert Only 10/30/2015-12/31/2299
County Waushara	Medicare Certification	
State/Zip WI 12345-1234	Patients	
Phone 920	Managed Care	No
Fax	Reval Date	10/30/2021
	On Payment Hold	No

EXAMPLE

Contract must be active

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Wisconsin Department of Health Services

Check NPI and taxonomy combinations and dates, address information, and contract certification.