



2017 HEDIS IET Measure

Provider Education Webinar

5/3/2017

Who is MHS Health Wisconsin?



- MHS Health Wisconsin is one of the State's oldest Medicaid plans, created in 1984, solely to manage the healthcare of the Medicaid population.
- Today, we serve our members through these programs:
 - BadgerCare Plus
 - BadgerCare Plus Childless Adults Program
 - Medicaid SSI
 - Medicare Advantage, Special Needs Plan (SNP)

*Our purpose: To transform
the health of the community,
one person at a time.*

2017 Service Area

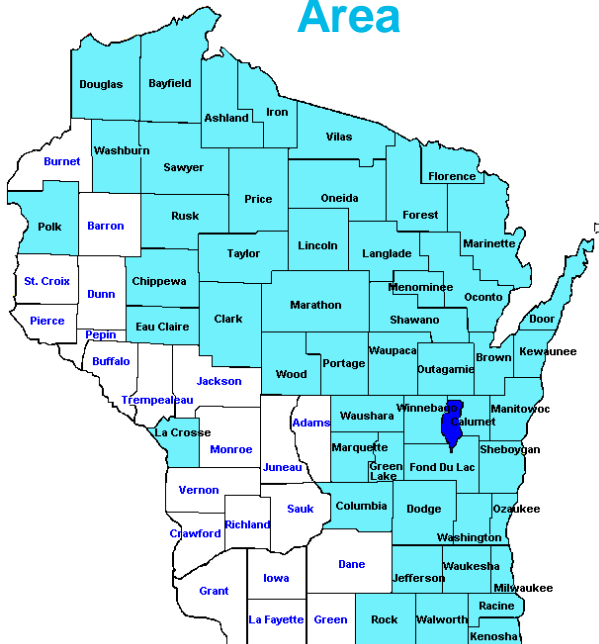
A broad network and membership base



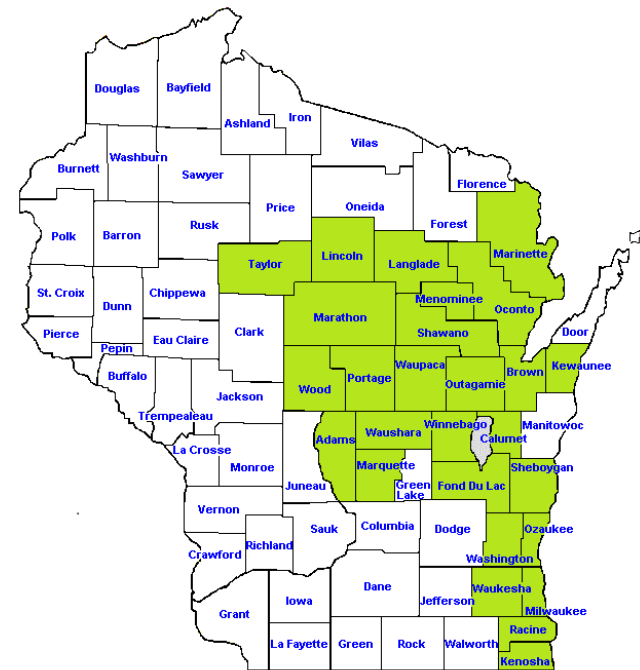
mhs health
wisconsin™

74,000+ members
14,000+ Physicians
100+ hospitals

MHS / NHP Service Area



SNP Counties





What is NCQA



- The healthcare industry has several accreditation bodies which utilize specific tools to review clinical processes. The **National Committee for Quality Assurance (NCQA)** is one of the most widely respected accreditation organizations dedicated to healthcare quality improvement.
- The NCQA seal is a recognized symbol of quality. Any organization that has achieved NCQA accreditation must report annually regarding their performance.



What is HEDIS?



NCQA developed **The Healthcare Effectiveness Data and Information Set (HEDIS)** to measure clinical health care outcomes for physical and behavioral health.

There are currently over 80 HEDIS measures across the following five domains of care:

- Access/Availability of Care
- Effectiveness of Care
- Experience of Care
- Utilization and Relative Resource Use
- Health Plan Descriptive Information

IET Measure



Initiation and Engagement of Alcohol and other Drug Dependence Treatment (IET) – Members who are newly diagnosed with a SUD diagnosis and who attend treatment during the following time frames:

- **Initiation of AOD Treatment:** The percentage of members who initiate treatment through an inpatient AOD admission, outpatient visit, intensive outpatient encounter or partial hospitalization within 14 days of the diagnosis
- **Engagement of AOD Treatment:** The percentage of members who initiated treatment and who had two or more additional services with a diagnosis of AOD within 30 days of the initiation visit

Eligible Member Population



- Members 13 years and older as of December 31 of the measurement year, with a **new episode** of alcohol and other drug abuse (AODA) between January 1 and November 15 of the measurement year (*intake period*) who had one of the following:
 - An outpatient, intensive outpatient or partial hospitalization visit with a diagnosis of AODA
 - A detoxification visit
 - An ED visit
 - An inpatient discharge with a diagnosis of AODA
 - A negative diagnosis history: (AODA within 60 days)

How can you help?



After the first visit where SUD is identified, the patient should follow up and attend 1 appointment within 14 days. Then they will need to attend 2 more times within 30 days from that first kept appointment. The appointments can be with ANY provider who must bill a SUD diagnosis on the claim each time

We're also available to assist with scheduling

Substance Use Diagnosis Codes



- Alcohol Dependence ICD 10-PCS: F10.20, F10.220, F10.221, F10.229, F10.230, F10.231, F10.232, F10.239, F10.24, F10.250, F10.259, F10.26, F10.27, F10.280, F10.281, F10.282, F10.288, F10.29
- Opioid Dependence ICD 10-PCS: F11.20, F11.220, F11.229, F11.23, F11.24, F11.250, F11.259, F11.282, F11.288, F11.29
- Cannabis Dependence ICD 10-PCS: F12.20, F12.220, F12.221, F12.222, F12.229, F12.250, F12.251, F12.259, F12.280, F12.288, F12.29

** AODA refers to Alcohol and Other Drug Abuse

Substance Use Diagnosis Codes



- Cocaine Dependence ICD 10-PCS: F14.20, F14.220, F14.221, F14.229, F14.23, F14.24, F14.250, F14.251, F14.259, F14.280, F14.281, F14.282, F14.288, F14.29
- Hallucinogen Dependence ICD 10-PCS: F16.20, F16.220, F16.221, F16.229, F16.24, F16.250, F16.251, F16.259, F16.280, F16.283, F16.288, F16.29
- Inhalant Dependence ICD 10-PCS: F18.20, F18.221, F18.229, F18.24, F18.250, F18.251, F18.259, F18.280, F18.288, F18.29

** AODA refers to Alcohol and Other Drug Abuse

What can we help a member with:



Some examples of what a Care Coordinator can help with:

- Medication refill
- Transportation
- Appointment scheduling
- Coordination of services to meet their needs and goals
- Finding a trusted provider-such as substance abuse treatment or a pain management provider
- Community referrals
- Language or translation needs as it relates to the member's care
- Educational materials to help the member understand how to be healthy
- Review of their benefits and how to use all the services offered to them

How to Refer a Member to us for Care Coordination?



- Contact us at 1-800-589-3186
- Ask to speak to a Care Coordinator
- We can help you manage the member and their medical and behavioral needs

Authorization Process



For Medical Authorizations:

- Secure provider portal at www.mhswi.com
- Phone (800) 222-9831

For Behavioral Health Authorizations:

- Secure provider portal at <http://www.cenpatico.com/providers/wisconsin/wi-provider-tools/provider-portal-resources/?state=Wisconsin>
- Phone (800) 589-3186



Q&A



Thank you!