

## Payment Policy: Maximum Units of Service

Reference Number: CC.PP.007

Product Types: ALL

Effective Date: 01/01/2013

Last Review Date: 11/17/2021

[Coding Implications](#)  
[Revision Log](#)

See [Important Reminder](#) at the end of this policy for important regulatory and legal information.

### Policy Overview

Frequent billing errors are made when assigning the number of units to a procedure code. For example, the units for a drug may be mistakenly billed as the number of milligrams, e.g., 50, where the actual unit of service may be 1 (1 unit = 50 mg), or the descriptor for a CPT code may specify “bilateral” meaning the code includes both sides of the body, and the maximum units that may be billed is 1, not 2. Maximum unit edits are unit-of-service claim edits applied to medical claims against a procedure code for medical services rendered by 1 provider/supplier to 1 patient for a period of time, usually 1 day. These claim edits compare different values on medical claims to a set of defined criteria to check for irregularities. Maximum unit edits are designed to limit fraud or coding errors. They represent an upper limit that unquestionably requires further documentation to support. The Maximum Units of Service policy is derived from several sources: CMS, AMA CPT (American Medical Association Current Procedural Terminology), knowledge of anatomy, standards of medical practice, FDA (U.S. Food and Drug Administration) and other nationally recognized drug references, and outlier claims data from provider billing patterns.

The purpose of this policy is to define payment criteria for the maximum units of service billed on a claim to be used by the Health Plan in making payment decisions and administering benefits.

### Application

This policy applies to any provider submitting claims for procedure codes for which maximum unit limits have been exceeded. The ideal maximum unit value for a HCPCS/CPT code allows the vast majority of appropriately coded claims to bypass editing.

### Policy Description

#### Reimbursement

Claim lines exceeding the maximum allowable units are denied.

#### Utilization

This policy includes but is not limited to CMS’s Medically Unlikely Edits (MUE). For most CPT/HCPCS codes, these edits dictate the maximum units of service (UOS), under most circumstances, allowable for the same provider for the same beneficiary on the same calendar date of service, over a specified period of time or over a beneficiary’s lifetime.

This policy applies to all professional and outpatient facility claims coded with a CPT or HCPCS code. The maximum units’ value applies regardless of whether or not the code is reported on one line, multiple lines or multiple claims.

## PAYMENT POLICY MAXIMUM UNITS OF SERVICE

The use of CPT/HCPCS modifiers (e.g. 76, 77, 91, anatomic) may or may not impact the number of units allowed. State Medicaid agencies or fiscal agents may have rules limiting use of these modifiers with some HCPCS/CPT codes.

The maximum unit value for each HCPCS/CPT code is based on one or more of the following criteria:

1. Anatomic considerations may limit units of service based on anatomic structures. For example, the MUE value for an appendectomy is one since there is only one appendix.
2. The CPT code descriptors or CPT coding instructions in the CPT Manual may limit units of service.
3. Nationally recognized sources such as CMS, NCCI, or specialty society guidelines.
4. Guidelines defined in the applicable state Medicaid provider manuals, fee schedules, etc.
5. The nature of a procedure/service may limit units of service and is in general determined by the amount of time required to perform a procedure/service (e.g., overnight sleep studies) or clinical application of a procedure/service (e.g., motion analysis tests).
6. The nature of equipment may limit units of service and is in general determined by the number of items of equipment that would be utilized (e.g., cochlear implant or wheelchair).
7. Clinical judgment considerations and determinations are based on input from physicians and certified coders.
8. This policy and analysis of claims data.
9. Fee schedules, provider manuals, bulletins or contracts.
10. Prescribing and FDA guidelines.
11. If the prescribing information defined a maximum daily dose, this value is used to determine the maximum units' value. For some drugs there is an absolute maximum daily dose. For others there is a maximum "recommended" or "usual" dose. In the latter two cases, the daily dose calculation is evaluated against claims data.
12. If the maximum daily dose calculation is based on actual body weight, a dose based on a weight range of 110-150 kg is evaluated against the claims data. If the maximum daily dose calculation is based on ideal body weight, a dose based on a weight range of 90-110 kg is evaluated against claims data. If the maximum daily dose calculation is based on body surface area (BSA), a dose based on a BSA range of 2.4-3.0 square meters is evaluated against claims data.
13. Published off label usage of a drug is considered for the maximum daily dose calculation.
14. The maximum unit values for some drug codes are set to 0. The rationale for such value includes but is not limited to: discontinued manufacture of drug and non-FDA approved compounded drug.

## **PAYMENT POLICY**

### **MAXIMUM UNITS OF SERVICE**

Non-drug related HCPCS/CPT codes may be assigned an MUE of 0 for a variety of reasons including, but not limited to: outpatient hospital MUE value for surgical procedure only performed as an inpatient procedure.

Many surgical procedures may be performed bilaterally. The NCCI program requires that bilateral surgical procedures be reported using modifier 50 with one unit of service. If a bilateral surgical procedure is performed at different sites bilaterally (e.g., transforaminal epidural injections (CPT codes 64480, 64489), one unit of service may be reported for each site; that is, the HCPCS/CPT code may be reported with modifier 50 and one unit of service for each site at which it was performed bilaterally.

Some state Medicaid agencies or fiscal agents allow providers to report repetitive services performed over a range of dates on a single line of a claim with multiple units of service. If a provider reports services in this fashion, the provider should report the “from date” and “to date” on the claim line. Contractors are instructed to divide the units of service reported on the claim line by the number of days in the date span and round to the nearest whole number. This number is compared to the maximum unit value for the code on the claim line.

A denial of services due to a maximum unit is a coding denial, not a medical necessity denial. HCPCS/CPT codes that are denied based on maximum units may not be billed to Medicaid beneficiaries.

Most maximum unit values are set so that a provider would only very occasionally have a claim line denied. If a provider encounters a code with frequent denials due to maximum units the provider should consider the following: (1) Is the HCPCS/CPT code being used correctly? (2) Is there a HCPCS/CPT code that more accurately reflects the services rendered? (3) Is the unit of service being counted and reported correctly? and (3) Why does the provider’s practice differ from national patterns?

Since maximum units are coding edits rather than medical necessity edits, state Medicaid agencies or fiscal agents may have units of service edits that are more restrictive than maximum units. In such cases, these more restrictive edits would be applied to the claim.

#### **Additional Maximum Unit Edits**

Anatomical modifiers E1-E4 (eyes), FA-F9 (fingers), and TA-T9 (toes) have a maximum allowable of 1 unit per anatomical site for a given date of service. Any service billed with an anatomical modifier for more than 1 unit of service will be adjusted accordingly.

Certain obstetrical diagnostic services may have assigned maximum units per day limits based upon presence or absence of diagnosis codes indicative of multiple gestation. Units billed in excess of the maximum units per day limits will be denied.

## PAYMENT POLICY MAXIMUM UNITS OF SERVICE

**Maximum units of service are applied to all claims for the same patient, same provider, on the same date of service. All units billed will be counted regardless of whether they are on the same or different lines and the same or different claims. Any units above the allowed amount will be denied.**

### Documentation Requirements

In the unusual clinical circumstance when the number of units billed on the claim legitimately exceeds the assigned maximum number for that procedure, clinical documentation of the number of units actually performed should be submitted for reconsideration of the denial.

### Related Policies

Not Applicable

### Related Documents or Resources

- Centers for Medicare and Medicaid Services. Chapter 1, General Correct Coding Policies. In: *National Correct Coding Initiative Policy Manual for Medicaid Services*. Revised January 1, 2020. Available at <https://www.medicaid.gov/medicaid/program-integrity/national-correct-coding-initiative/medicaid-ncci-reference-documents/index.html>. Accessed November 17, 2021.

### References

- Current Procedural Terminology (CPT®)*, 2021
- HCPCS Level II*, 2021

Revision History	
04/19/2017	Converted to new template and conducted review.
05/11/2018	Conducted annual review
08/27/2019	Conducted review and updated policy
11/01/2019	Annual Review completed
11/01/2020	Annual Review completed
11/17/2021	Annual Review completed; no major changes required

### Important Reminder

For the purposes of this payment policy, “Health Plan” means a health plan that has adopted this payment policy and that is operated or administered, in whole or in part, by Centene Management Company, LLC, or any other of such health plan’s affiliates, as applicable.

The purpose of this payment policy is to provide a guide to payment, which is a component of the guidelines used to assist in making coverage and payment determinations and administering benefits. It does not constitute a contract or guarantee regarding payment or results. Coverage and payment determinations and the administration of benefits are subject to all terms, conditions, exclusions and limitations of the coverage documents (e.g., evidence of coverage, certificate of coverage, policy, contract of insurance, etc.), as well as to state and federal requirements and applicable plan-level administrative policies and procedures.

## PAYMENT POLICY MAXIMUM UNITS OF SERVICE

This payment policy is effective as of the date determined by Health Plan. The date of posting may not be the effective date of this payment policy. This payment policy may be subject to applicable legal and regulatory requirements relating to provider notification. If there is a discrepancy between the effective date of this payment policy and any applicable legal or regulatory requirement, the requirements of law and regulation shall govern. Health Plan retains the right to change, amend or withdraw this payment policy, and additional payment policies may be developed and adopted as needed, at any time.

This payment policy does not constitute medical advice, medical treatment or medical care. It is not intended to dictate to providers how to practice medicine. Providers are expected to exercise professional medical judgment in providing the most appropriate care and are solely responsible for the medical advice and treatment of members. This payment policy is not intended to recommend treatment for members. Members should consult with their treating physician in connection with diagnosis and treatment decisions.

Providers referred to in this policy are independent contractors who exercise independent judgment and over whom Health Plan has no control or right of control. Providers are not agents or employees of Health Plan.

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**Note: For Medicaid members,** when state Medicaid coverage provisions conflict with the coverage provisions in this payment policy, state Medicaid coverage provisions take precedence. Please refer to the state Medicaid manual for any coverage provisions pertaining to this payment policy.

**Note: For Medicare members,** to ensure consistency with the Medicare National Coverage Determinations (NCD) and Local Coverage Determinations (LCD), all applicable NCDs and LCDs should be reviewed prior to applying the criteria set forth in this payment policy. Refer to the CMS website at <http://www.cms.gov> for additional information.

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